



BEACH DIST.

HOUSE 701 – 1431 CONTINENTAL ST. VANCOUVER, BC V6Z 0G3

Welcome to HOUSE. We are a sweat and social movement. A unique collective concept of four studios under one roof. Your HOUSE is a reflection of your individual style and experience – you get out what you put in. At HOUSE you'll feel like family – supported to reach your personal best and unleash your inner athlete, all while restoring a sense of balance. This philosophy extends to both our employees and our guests. We are looking for natural-born leaders to help build HOUSE.

This is about your body and your story. But together, this is our HOUSE and our journey.

We are looking for confident, globally minded instructors and team members who will bring their best self to HOUSE every single day.

HOUSE Concepts is an equal opportunity employer. All information will be kept confidential according to EEO guidelines. Applicants with disabilities requiring assistance with the application process may be entitled to a reasonable accommodation in accordance with applicable law. If you need assistance, please contact our HR department at team@houseconcepts.com

FACILITIES TEAM LEAD

As the leader of our Back of House Team, you are ultimately responsible for the cleanliness, operational effectiveness and presentation of our space.

What you will do:

- Assist Management Team with hiring, onboarding and scheduling of Back of House Team
- Provide training and mentoring to Back of House Team
- Ensure all equipment maintenance and safety regulations are adhered to at all times
- Ensure the studio is operating effectively – including the efficiency of turning the studios over between classes, the setup of equipment, replenishment of consumables, etc.
- Identify areas of opportunity to improve facilities operations
- Assist with quick equipment repairs, or liaise with manufacturers and/or suppliers as needed
- Ensure equipment is maintained properly to prevent damage
- Gather and empty garbage and recycling bins
- Support with laundry services
- Support with rental equipment cleaning (spin shoes, boxing gloves, etc.)
- Assess inventory and ensure damaged goods are taken out of active inventory
- Maintain cleanliness of change rooms, including amenity products
- Ensure overall studio is operating seamlessly and that the space and equipment looks beautiful and is functioning properly
- Communicate any damages or issues to management
- Provide exceptional customer service to guests as needed

What we need from you:

- Experience in housekeeping / maintenance role is preferred
- Experience leading a team
- Must have customer service experience
- Problem-solving skills
- Friendly and professional phone and email etiquette
- Have a passion for fitness and wellness
- Ability to take initiative and assist with studio tasks without direction